

# ◆ F S A ◆

## Learning Symposium

**Thursday, October 8, 2015**

**FSA Training Conference Track**

**Organizational Learning Track**

**Individual Development Track**

	Session Title	Presenters	Location
9:00-10:00	Registration		Lobby – UCP
10:00-10:15	Welcome and Opening Remarks	Chief Operation Officer Jim Runcie	UCP 1102A/B
10:15-11:00	Federal Update-What YOU Need to Know Now!	Jeff Baker & Cynthia Hammond	UCP 1102A/B

**11:00 - 11:15 - Break**

Session 2	Session Title	Presenters	Location
11:15-12:00	What is the OPR?	Performance Improvement Officer Mark Washington	UCP 1102A /B
	FSA Key Systems Update – Panel Discussion	Wanda Broadus, Kaegy Pabulos, Carole Kuriatnikova	UCP LL320
	Leading from Where You Stand	Quentin Currie and Donna Oti	UCP 112B1

**12:00 - 1:00 - Lunch**

Session 3	Session Title	Presenters	Location
1:00-1:45	CE's Data Driven Approach to Customer Satisfaction & Engagement	Jessica Barrett Simpson and Sandra Vuong	UCP 1102A/B
	The Big Payback: Income Driven Repayment and Public Service Loan Forgiveness	Ian Foss	UCP LL320
	Building a Learning Culture	Carolyn Craddock, Leslie Lloyd and Donna Oti	UCP 112B1

**1:45 – 2:00 - Break**

Session 4	Session Title	Presenters	Location
2:00-2:45	Take Charge of Your Career	Renee Young and Donna Oti	UCP 1102A/B
	Basics of the Title IV Federal Student Aid Programs	Scot Davisson and Amber Johnson	UCP LL320
	The Next Step in School Compliance-VAWA and CLERY Acts	Jim Moore	UCP 112B1

**2:45 – 3:00 - Break**



## Learning Symposium

**Thursday, October 8, 2015 (Continued)**

**FSA Training Conference Track**

**Organizational Learning Track**

Session 5	Session Title	Presenters	Location
3:00-3:45	FAFSA 101	Rachel Coghlan	UCP 1102A/B
	FSA Security Update	Cheng Tang	UCP 112B1

	Session Title	Presenters	Location
3:45-4:00	Closing (Backtalk Session)	Ray Crawford	1102A/B